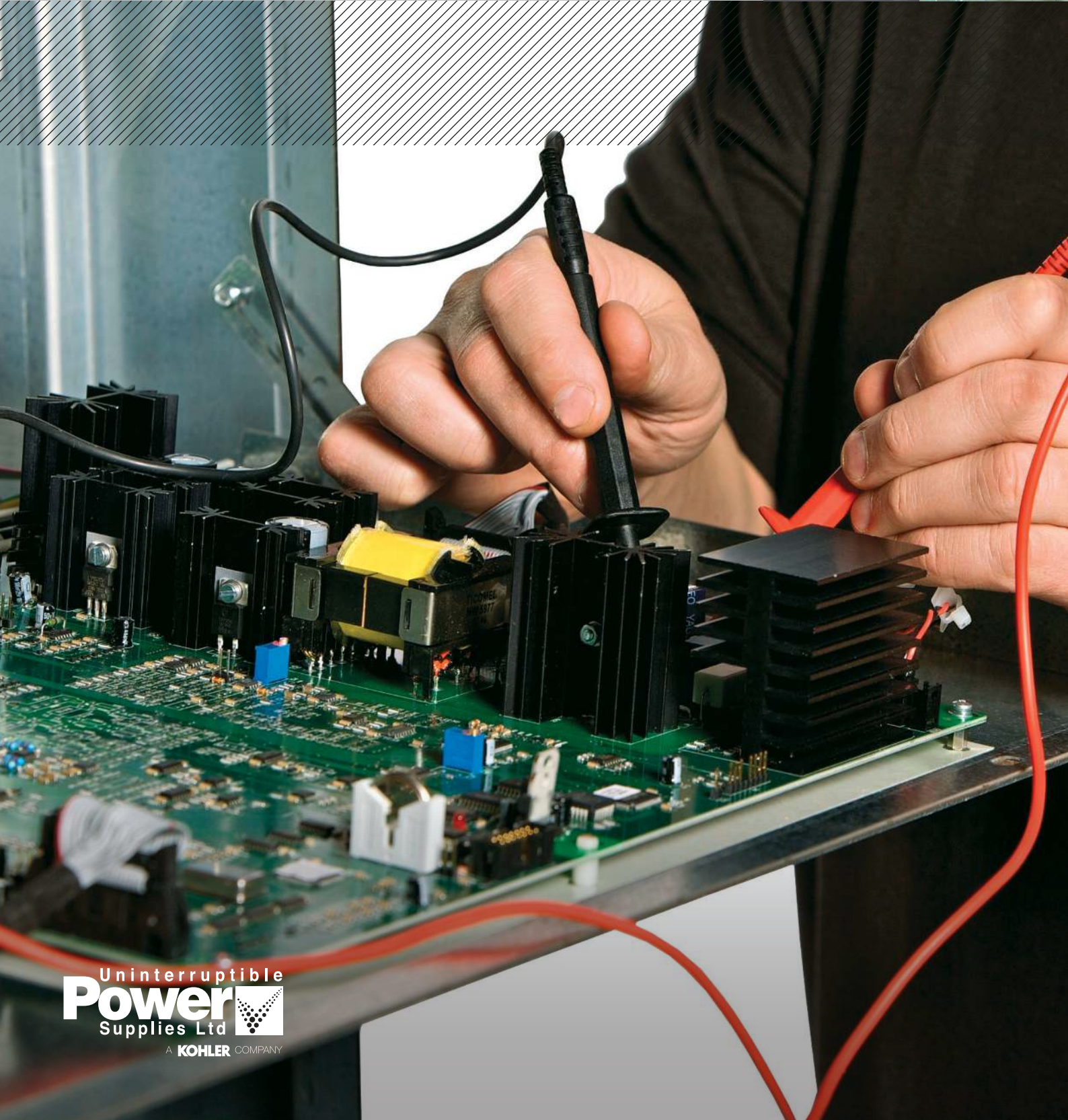


# Service Solutions

Flexible Service Plans  
Load Bank Testing  
UPS and Generator Rental



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# Service Solutions

## Pioneering solutions for total power protection.

### Services:

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Initial site surveys

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System design

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Installation

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Commissioning

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Preventative maintenance

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Repair

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Battery maintenance, replacement  
and testing

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Capacitor replacement

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Remote monitoring

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Load bank testing

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Witness testing

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Disposal

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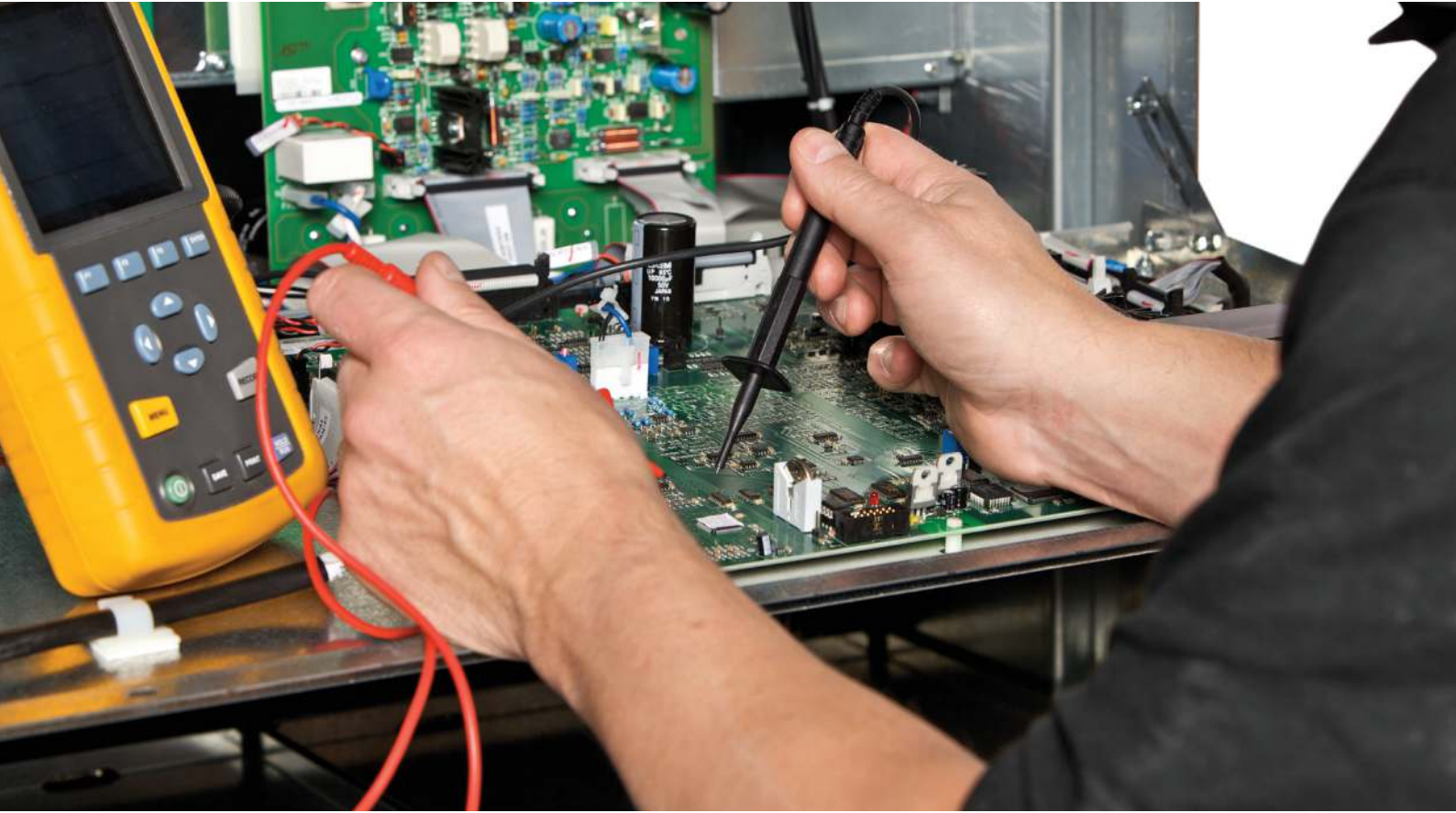
For more information call 01256 386700  
or visit [www.upspower.co.uk](http://www.upspower.co.uk)

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At Uninterruptible Power Supplies Ltd (UPSL) our core business is the design, installation and maintenance of secure power protection systems.

Delivered by our trained engineers and support staff, we offer the most comprehensive and cost-effective service plans available ensuring your power protection systems are expertly maintained on a regular basis and always ready to support your business load.





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## The UPSL difference

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Backed by our technical expertise, longevity and knowledge of the power protection business, UPSL has built a reputation for uncompromising service excellence and delivery.

Providing the heart-beat of our service is a dedicated service team, who are available 24/7, to ensure the life-long and reliable operation of our customer's power protection systems. We invest heavily in the continuous training of our service team, not only to ensure their technical expertise, but also their excellent service delivery. Additionally, we are the only true source of service knowledge for PowerWAVE products. All this ensures our customers receive the best service experience available.

When mission-critical systems go down, a quick recovery is crucial. UPSL's extensive network of field-service engineers provides coverage and response where and when it is needed – fast.

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## The right service plan for you

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UPSL's extensive range of service plans offer our customers the flexibility to choose the level of service they need to ensure their risks and costs are minimised.

All our service plans provide **regular maintenance** visits which are vital to ensure your power protection system is ready to perform when it is needed most. You can also choose the level of response time you need to suit your business requirements and we will guarantee a response.

To maximise the reliability of your power protection system, a service plan from UPSL also ensures **critical component degradation is identified** and that repairs or replacements are carried out before a fault occurs. Immediate spares availability is assured through our extensive spares inventory.

We also communicate with you throughout the service process, proactively managing your service visits and organising the best time to visit to minimise any disruption, so you know exactly what's going on.

All this not only ensures your power protection system will guarantee your business continuity, but assures your valuable peace of mind.

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## Quality guaranteed

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UPSL's quality of service is guaranteed. It is certified to BSI EN ISO 9001 :2008, environmental procedures ISO 14001 and health & safety procedures OHSAS 18001. UPSL are also certified under the Achilles verified and the SafeContractor scheme. These certifications guarantee, if you take out a service plan from UPSL, all your obligations under health and safety and environmental legislation are met.

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## Load Bank Testing

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Comprehensive commissioning procedures and the regular testing and maintenance of UPS systems and batteries go a long way towards ensuring the integrity of a power protection system. However, there is only one certain way of establishing that all the components of the system will function correctly together and perform as intended when required – load bank testing.

Fully loading the power support system stresses all components. It is clearly preferable to identify potential weaknesses under controlled conditions rather than to wait until the system is supporting a critical load. It is also cost effective to acquire this service and the expertise and experience of a professional, specialist service provider.

Load bank testing is the provision and connection of an electrical load to a power supply, often a UPS, in order to simulate the client's load and prove the integrity of the overall system. Load bank testing ascertains the performance of the UPS, and of the entire electrical supply infrastructure including cabling, switchgear, generator and fuses. A load bank can also be used to discharge batteries as an effective, accurately and relatively low cost method of determining battery autonomy.

- Mobile ac and dc load banks of any size
- Engineer-controlled tests carried out to individual requirements
- Battery autonomy and integrity testing
- Out-of-hours testing to suit the client's operational requirements



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## UPS and Standby Generator Rental

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Power Protection equipment, such as a UPS or standby generator, is often a long-term requirement, but not always. Many circumstances can create a temporary need. Also, there are occasions where it is commercially preferable to rent than to buy.

From 1 kVA of high-quality power to several MVA, Uninterruptible Power Supplies Ltd can supply almost any need from stock, with the advantage of same day delivery where required. Whether we supply our

UPS system or standby generator under a purchase or rental agreement, you are assured of the best technological solution and a highest level of support.

We can take care of site survey, system configuration, installation and commissioning. We also provide services for the duration of the rental term, including maintenance, 24-hour technical support and emergency call-out facilities.

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